

Ombudsperson Annual Report, 1 July 2022 - 30 June 2023

General

This year brings to a close my tenth year as University Ombudsperson. In addition to attending to individual cases as they arose, I continued to sit on the Academic Standing and Admissions Policy Committee (ASAP) as a non-voting member for all monthly meetings. As in the past, I was privy to all information and communications and actively participated in discussions leading to decisions. I also sit as a voting member on the Admissions Appeal Committee.

I maintained wider professional contacts with the national and provincial umbrella organizations Association of Canadian College and University Ombudspersons and Association des Ombudsmans des Universités du Québec. I am a voting member in good standing with both groups.

Case Statistics

Academic (total 34)

- Dishonesty: 5 Soc Sci, 1 Sci, 1 Bus
- Grades: 5 Soc Sci, 1 Sci
- Must Withdraw: 2 Soc Sci, 1 Bus, 2 Edu
- Medical/Compassion: 2 Soc Sci, 1 Edu
- Program Issues: 4 Soc Sci, 1 Bus, 4 Edu, 4 Hum
- Student/Professor Relations: 3 Soc Sci, 2 Sci, 1 Bus

University Life, Admissions, Scholarships and Financial (total 6)

Total: 39 Cases

Recommendations

None

I will continue to occupy the position of Ombudsperson for the 2023/2024 academic year and look forward to serving the University in this capacity to the best of my ability.

Submitted respectfully to Principal Sébastien Lebel-Grenier

Shawn Malley, Professor, Department of English

Aug. 4, 2023