

Ombudsperson Annual Report, 1 July 2020 - 30 June 2021

General

This year brings to a close my eighth year as University Ombudsperson. In addition to attending to individual cases as they arose, I continued sit on the Academic Standing and Admissions Policy Committee (ASAP) as a non-voting member for all monthly meetings. As in the past, I was privy to all information and communications and actively participated in discussions leading to decisions. I also sit as a voting member on the Admissions Appeal Committee.

I maintained wider professional contacts with the national and provincial umbrella organizations Association of Canadian College and University Ombudspersons and Association des Ombudsmans des Universités du Québec. I am a voting member in good standing with both groups.

Case Statistics

Academic (total 37)

- Dishonesty: 2 Soc Sci, 2 Hum, 2 Sci
- Grades: 3 Edu, 5 Soc Sci, 1 Hum, 3 Sci, 4 Bus
- Must Withdraw: 2 Edu
- Medical/Compassion: 2 Hum
- Program Issues: 1 Edu, 4 Bus, 1 Soc Sci
- Student/Professor Relations: 2 Bus, 3 Soc Sci

University Life, Admissions, Scholarships and Financial (total 9)

Total: 45 Cases

Recommendations

None

I will continue to occupy the position of Ombudsperson for the 2021/2022 academic year and look forward to serving the University in this capacity to the best of my ability.

Submitted respectfully to Principal Michael Goldbloom,

Shawn Malley, Professor, Department of English